Agenda
Morning sessions

- 10am - **Welcome & Introduction** - Jonathan Field, PTFS Europe
  Jonathan introduces the day and reviews what has been happening at PTFS Europe over the past 12 months

- 10:15am - **What's New at PTFS Europe** - Janet McGowan, PTFS Europe
  Janet talks about some of the changes that have been going on behind the scenes at PTFS Europe, particularly in light of the Covid-19 situation.

- 10:35am - **Library transformation at the Houses of the Oireachtas** - Patricia Dowling, Houses of the Oireachtas
  In 2018, The Houses of the Oireachtas reviewed their internal library systems with a view to modernising and having a more integrated approach. A long procurement process and a short implementation time meant that the pressure was on to get Koha, Knowvation, Coral eRM and EBSCO's EDS up and running by the deadline! Patricia Dowling talks us through how they did it.

- 11:05am - **GOV.UK Notify Integration at St. Helens Libraries** - Joe Oxley and Phil Williams, St. Helens Libraries
  Joe and Phil take us through how they made use of the existing SMS facility inside of Koha to integrate with the UK Government's SMS Notify service in order to increase coverage and reduce paper waste and postage from paper notifications.

- 11:15am - **Accessibility & Bug Wrangling at the House of Lords** - Henry Bolshaw, House of Lords
  A specific project to improve the accessibility of the Koha OPAC following detailed recommendations and how these improvements are tracked and implemented through Bugzilla, the Koha community bug management tool.

- 11:35am - **Questions** - All
  An opportunity to ask questions, arising from the first sessions, to our speakers

- 11:45am - 12:45pm **Breakout sessions**

Breakouts Session 1	
ShelfMap Demo - Bernard Scaife, PTFS Europe *A wayfinding tool for any library helping users to find both items on the shelves and other resources or library locations.*	**Metabase Demo -** Andrew Auld, PTFS Europe *An open source analytics platform applying easy to create queries to a range of databases, including Koha, Coral, RT, and display the results on customisable dashboards for internal and external display.*
Breakouts Session 2	

Transport/Cost Matrix at Cheshire Libraries - Sally Healey, Cheshire Libraries Shared Services *The Transport cost matrix takes precedence in controlling where holds are filled from and is a complicated area of Koha that is extremely useful but a part that many avoid! Sally shows us how to make it easy!*	FOLIO ERM Demo - Jonathan Field, PTFS Europe *As the FOLIO community continues to grow and adoption of it starts to become a reality, Jonathan takes us through a short overview of the Electronic Resources Management side of this brand new Library Services Platform.*

- 12:45pm - **Questions/Discussion** - All
  An opportunity to ask questions, arising from the breakouts, to our speakers and for discussion of any pre-submitted questions.

- 1pm - **Lunch**

Afternoon sessions

- 1:45pm - **Introduction to the afternoon** - Fiona Borthwick, PTFS Europe
- 1:50pm - **New Enquiry Management System demo** - Mark Gavillet and Andrew Isherwood, PTFS Europe
  Introducing the latest piece of software development from PTFS Europe - a simple tool for handling enquiries in your organisation.

- 2:15pm - **'My time as Release Manager'** - Martin Renvoize, PTFS Europe
  As Release Manager for the 19.11 and 20.05 Koha releases, Martin played a pivotal role in the Koha community for twelve months. In this interview he tells us what the role involves, how his time benefitted PTFS Europe customers and what other roles there are in the community.

- 2:30pm - **Getting involved in the community and Kohacon20** - Martin Renvoize, PTFS Europe
  Following on from the previous session and Henry's session in the morning, Martin talks through ways you could get involved in the Koha community and also gives us an idea what to expect at the upcoming Kohacon2020

- 2:40pm - **North West Usergroup** - Andrew Farthing, Sefton Library Service
  In this interview, Andrew gives us an overview of how the North West Usergroup came about, what it does and has achieved and how to go about setting up other usergroups.

- 3pm - **Elasticsearch demo and update** - Benard Scaife and Jonathan Field, PTFS Europe
  There has been a lot of talk about Elasticsearch in the Koha world and it has been a long time coming to fruition. Bernard and Jonathan discuss some of the benefits that Elasticsearch brings and show how it differs from Koha's existing search engine.

- 3:20pm - **Questions and Discussion**
  An opportunity to ask questions, arising from the afternoon sessions, to our speakers

- 3:30pm - **Close**